

INFORMATION FOR PARENTS/CARERS

THE PARENT PARTNERSHIP SERVICE IN HERTFORDSHIRE



Where to get help

The Parent Partnership Service promotes partnership between all those involved with children and young people disabilities.

www.hertsdirect.org/parentpartnership

Want information about special education needs (SEN) but you don't know who to ask ?

The Parent Partnership Service helps by:

- Offering local confidential helplines if you would like to talk about your child's special education needs.
- Giving impartial information and guidance on special education needs to parents, carers and professionals.
- Trying to help if there is a disagreement with school or local authority about the way a child's needs are being met.
- Doing the best to find other relevant statutory and voluntary services if you need further support.

In Hertfordshire the Parent Partnership Service aims to develop a partnership between parents, carers, schools, the local authority, health and voluntary organisations. The Parent Partnership Service are keen to ensure that everyone works together. They aim to do this by helping schools and parents listen to each other, work closely together and make sure that all pupils get the most out of their time at school.

The Parent Partnership Service four area helplines are open during term time. The Parent Partnership Service is a small service, and as such is not always available to answer calls immediately. If a message is left on voicemail the Parent Partnership Service will do its best to return a call within two working days.

How do I contact the service?

East 1 (Stevenage & North Herts)

Irene Holland 01462 634488

East 2 (Broxbourne, West Herts, East Herts)

Dawn Owen 01920 411152

West 1 (Watford, Three Rivers, Hertsmere)

Karen Edwards 01442 453316

West 2 (St Albans, Dacorum)

Helena Marks 01442 217143

To write to the Parent Partnership Service please use this address:

Parent Partnership Service
Customer Focus Team
Children Schools and Families
County Hall
Hertford
SG13 8DF



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